

Income Collection Performance 2008/09

Measure		This Quarter	Target	Outturn for Year	Distance from Target	Current Status	Movement (See Key below)
Debt							
	Performance Measure						
Sundry Debtors	In-Year Collection Rate	98.00%	97.50%	98.00%	-	GREEN	↑
Adult Services Debtors	In-Year Collection Rate	99.00%	97.50%	99.00%	-	GREEN	⇒
BVPI 66 - Housing Rents	In-Year Collection Rate	98.16%	98.50%	98.16%	0.34%	AMBER	↑
BVPI 79 - Housing Benefit Overpayment	In-Year Collection Rate	72.00%	65.00%	72.00%	-	GREEN	⇒
Parking - PCN's Paid	Overall Collection Rate	70.00%	70.00%	65.40%	-	RED	↑
BVPI9 - Council Tax Collection	In-Year Collection Rate	74.22%	96.10%	96.10%	-	GREEN	⇒
BVPI10 - NNDR (Business Rates) Collection	In-Year Collection Rate	96.93%	98.50%	96.93%	1.57%	RED	↑
Rent from Managed Portfolio (commercial)	Collected within 4 weeks	80.89%	85.00%	85.90%	-	GREEN	↓

13

Meets or exceeds target	GREEN	No change from last report	⇒
Less than 1% short of target	AMBER	Position has improved since last reported	↑
More than 1% below target	RED	Position has worsened since last reported	↓

